

## ADMINISTRATIVE HEARING COMMISSION OF MISSOURI

# eFiling Login Instructions

- ❖ To set up a new account, <u>click here</u>.
- ❖ To log in to an existing account, click here.
- ❖ For filing instructions, <u>click here</u>.

## Set up a new eFiling account:

- 1) Go to https://apps1.mo.gov/AHCeFile/Default.aspx
- 2) Click on the "Get Started" button.
- 3) Click on the "Create Account" button.

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4) Enter your name and email address. Click on the "Create your Account" button. Email verification will be sent to the email entered.



Create your Account	
This sign up process will send a verification code to the email you provide. Please ensure you can check your email to get the code and complete this sign up process. Enter the email address you use for conducting business with the State of Missouri when completing the form below.	
If you are experiencing issues with the registration page not loading, try turning off the ad-blocker within your browser.	
* Indicates required fields	
* First Name	
* Last Name	
Email Address	We've sent you an email verification request.
	If you do not receive the email within 10 minutes, you may want to do the following:
Curata vision Assault	Check your spam or junk folder
Create your Account	Learn how to whitelist emails
Already have an account? Login	You can also request emails be resent via the Portal Assistant in the lower right corner

5) Open the verification email and click on the "Continue Registration" link.

From: MO Portal Services
Sent: Tuesday, August 12, 2025 12:39 PM
To: Your Email Address
Subject: Missouri Single Sign-On-Sign Up Email Verification



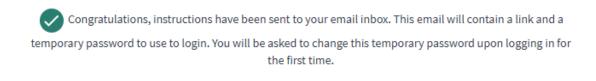
Hello "First Name" "Last Name",

We need to validate your email address in order to create your account. Please click on the "Continue Registration" button below.

Continue Registration

There may be some delay in processing your information once you have verified through the link above. If you are experiencing issues with the registration page not loading, try turning off the ad-blocker within your browser.

6) You will receive a "Congratulations" message and a second email.



7) The second email contains a temporary password and a link to the AHC eFiling system. Open the email and copy the password. Then click on the "Link to Login" link.

From: MO Portal Services
Sent: Tuesday, August 12, 2025 12:49 PM
To: Your Email Address
Subject: Missouri Single Sign-On-Sign Up Success



Hello "First Name" "Last Name",

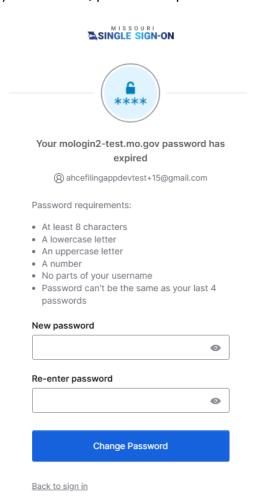
Congratulations! Your account sign up was successful. You can now securely access your account and enjoy the benefits of The State of Missouri's services. Please reference the below link and provide a username and password for your initial login. Note that you will be asked to change your password upon first login:

Password: 8ki3HT93

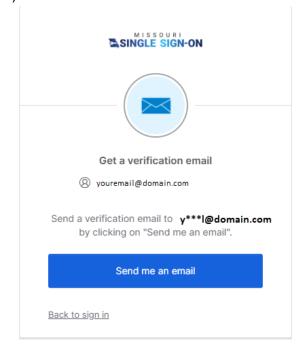
Link to Login

- 8) Click on the "Get Started" button.
- 9) Enter the email address you registered and click the "Next" button.
- 10) Paste the temporary password from the email. Then click the "Verify" button.

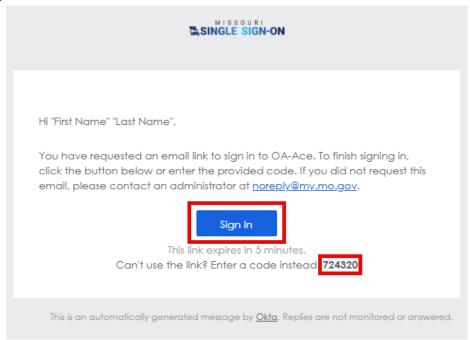
11) Enter a new, permanent password. Then click the "Change Password" button.



12) Click on the "Send me an email" button on multi-factor authentication (MFA) screen.

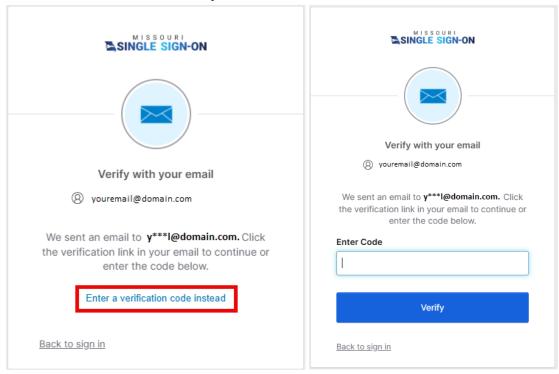


#### 13) You will receive an email that looks like this:



#### 14) Open the email and choose one of two options:

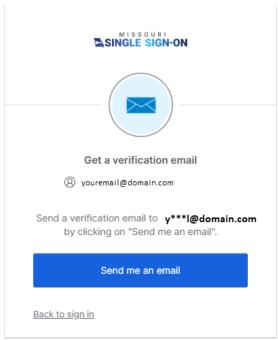
- a. Click on the "Sign In" link or
- b. Copy the verification code in the email. Then return to your open browser page and click on the "Enter a verification code instead" link. Enter the verification code in the "Enter Code" box and click the "Verify" button.



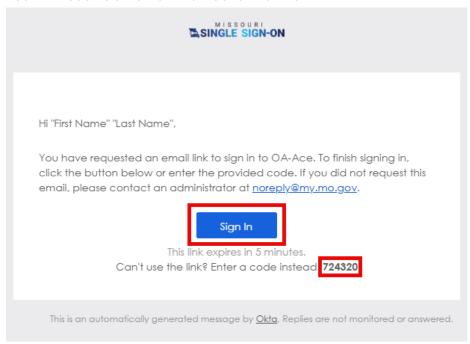
15) Access to AHC eFiling system is granted.

### Log in to your existing eFiling account:

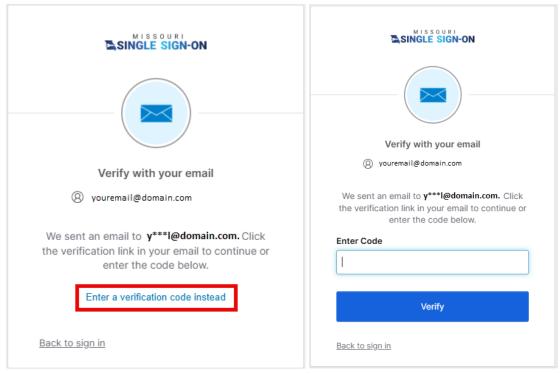
- 1) Go to https://apps1.mo.gov/AHCeFile/Default.aspx
- 2) Click on the "Get Started" button.
- 3) Enter the email address associated with your account and click the "Next" button.
- 4) Enter your password and click the "Verify" button.
- 5) Click on the "Send me an email" button on multi-factor authentication (MFA) screen.



6) You will receive an email that looks like this:



- 7) Open the email and choose one of two options:
  - a. Click on the "Sign In" link or
  - b. Copy the verification code in the email. Then return to your open browser page and click on the "Enter a verification code instead" link. Enter the verification code in the "Enter Code" box and click the "Verify" button.



8) Access to AHC eFiling system is granted.

#### File a document:

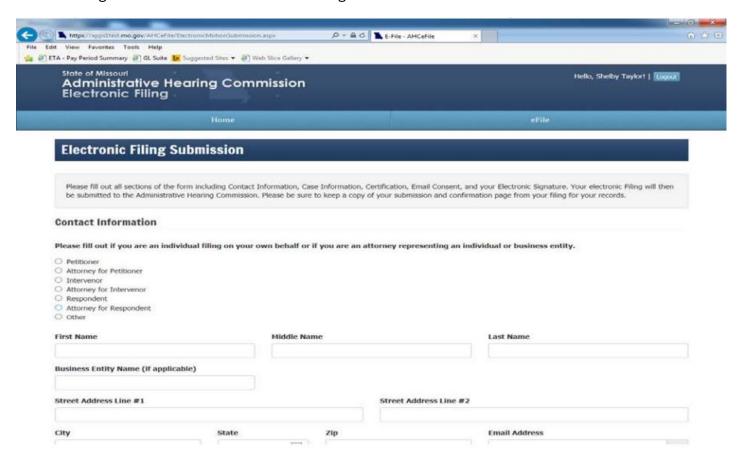
Your document must be in PDF format.

With few exceptions, documents filed with the Administrative Hearing Commission are available to the public. As the filer, you are responsible for identifying and protecting confidential information within a document that may be closed to the public, such as personal health information, financial account information, social security numbers, and tax PIN numbers. If your document contains confidential information, you must redact that information before filing the document unless the confidential information is essential to the case. If you need to file confidential information with this Commission, follow the procedure in our regulation 1 CSR 15-3.410.

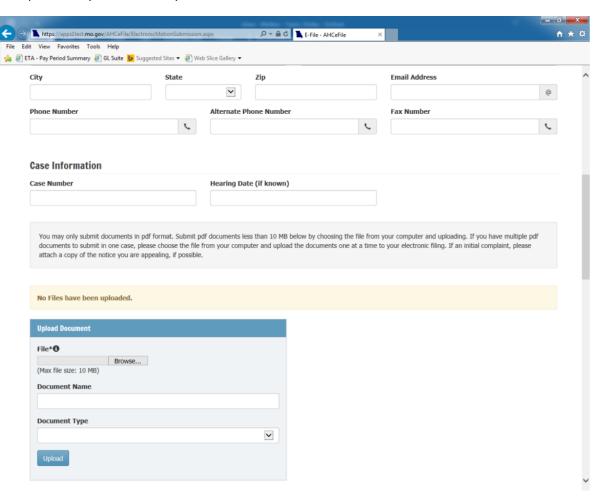
Questions? You can reach us at 573-751-2422 or ahc@oa.mo.gov.

The first time you file, enter all information that applies. Some fields are required before you can submit your filing. If a required field is not complete, eFiling will display a red alert message at the top of the screen.

The following screenshots show what the eFiling form looks like:



"Hearing Date (if known)" is not a required field:



Attorneys representing others do not have to complete the Add Certified Party Section so long as a certificate of service is attached to the uploaded document:

